

Blueprint Program - Special tools within 3 Days to 2 Weeks

General Process

1.

Distributor supplies all important information: dimensions, quantities, and emails to second step.

2.

Email BluePrint@mastercuttool.com, which includes all individuals involved and initiates the project.

3.

Project is assigned a Call Number, which will be referenced in all correspondences.

4.

Customer service can advise status of the project using the Call Number.

General Guidelines

1.5 hour turnaround on Quote, 3 Hour turnaround on Print. Lead time starts at receipt of customer print or sample tool. Requests received after 1pm start the next business day.

3
DAY
TURN
AROUND

- Limited to 1 tool specification
- Each additional specification adds 1 day turn around time.
- Each additional specification adds 3 hours print creation time.
- Minor differences to tool will not add time.
- Tools requiring very long cycle times may not qualify.
- 3 hour or more delay in receiving additional info from customer will add to lead time.

- Limited to 2 tool specifications
- Each additional specification adds 1 day turn around time.
- Each additional specification add 3 hours print creation time per additional item.
- Minor differences to tool will not add time.
- 1 day or more delay in receiving additional info from customer will add to lead time.

1
WEEK
TURN
AROUND

2
WEEK
TURN
AROUND

- Limited to 3 tool specifications
- Each additional specification adds 2 days turn around time.
- Each additional specification adds 3 hours print creation time per additional item.
- Minor differences to the tool will not add time.
- 1 day or more delay in receiving additional info from customer will add to lead time.

4
WEEK
TURN
AROUND

Mastercut's Routine Special Tool Process